



CASE STUDY



Mondragon Unibertsitatea use campusM to deliver a multilingual app



Success indicator

Delivery of KoNet - a multilingual app

## Case study – use campusM to deliver a multilingual app

Mondragon Unibertsitatea is a cooperative University of the Basque Country, and is the first institution in Spain to go live with campusM.

The application (which has been called KoNet) supports and delivers content and services in three languages (Basque, Spanish and English) to respond to the needs of the multilingual environment in which it is used.

### Why campusM?

Mondragon Unibertsitatea wanted a platform that was robust and safe, and so looked to campusM, whose experience in the Higher Education marketplace gave reassurance.

The university saw the benefit of the platform flexibility in providing content and services to all members of the university community – students, staff, visitors, etc. and to be able to deliver multiple languages through one app platform.

Utilizing the campusM App Manager administrative interface, its robust permissions configurations, and the products ability to maintain content pocket guides in multiple language for all purposes, the university will be able to continue and expand their knowledge sharing with students and other community members.



### Results

Profiles created for each of the different languages (Basque, Spanish and English) to allow students to use the KoNet application in their preferred language.

The results so far have been positive and going forwards campusM and Mondragon Unibertsitatea will be working in partnership to develop multilingual support even further.




We saw an opportunity to create a unique portal that ... will increase the satisfaction of our university community with our services and provide us with more knowledge regarding community needs.

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