



CASE STUDY

UNIVERSITY OF CAPE TOWN

PeopleSoft Integration

ExLibris
campusM

“The ease with which we integrated PeopleSoft into campusM in such a short period of time was fantastic. The campusM team have done a great job at taking ownership of the project and driving the rollout.”

DAVE HEYNS, PROJECT CONSULTANT, UCT



UNIVERSITY OF CAPE TOWN (UCT) SELECTED campusM AS A FLEXIBLE, INNOVATIVE omni-channel PLATFORM, HAVING ESTABLISHED THAT IT WOULD INTEGRATE EFFICIENTLY WITH PEOPLESFT.



CUSTOMER GOAL

omni-channel delivery of key information and services to students



campusM RESPONSE

UCTMobile app integrated with PeopleSoft via desktop and mobile apps



SUCCESS INDICATOR

4,000 campusM registrations during Orientation Week launch

CONSULTANT ENGAGEMENT


- Developed SOAP-based Web services to integrate UCTMobile with Student Record System
- Delivered requirements workshop and knowledge transfer
- Engaged with UCT developers on integration points and with Marketing on content


THE DELIVERABLES

- Student services in one student portal delivered through desktop and mobile apps
- PeopleSoft services - class and exam schedules; results; fees - accessible via campusM
- Single Sign-On through Active Directory integration


THE OUTCOMES

- Extensive take-up - 4,000 registrations and 120,000 hits during Orientation Week alone
- Positive in-app and social media feedback from students
- Stakeholders commit to campusM Enterprise services for staff, alumni, donors, etc.

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